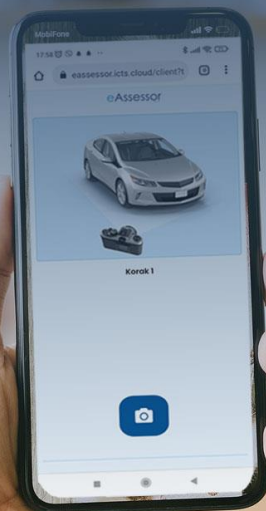


An online service for photographing damages

eAssessor is an application created for use by insurance companies in order to assess damages without having to call in an appraiser to the client's location, or requiring the client to come to the insurance company offices. The application is WEB-based and suitable for use on mobile or tablet devices, without the client having to install any additional applications.



Core features of the application

- ✓ An automated process allowing you to take pictures of damage done to the insured property
- ✓ Support for all browsers and mobile devices
- ✓ Appraisal link delivery to the Client via email, text message or Viber message
- ✓ Previously defined photography procedures for the client. The Client is guided step by step via graphical and text instructions on which features they should take pictures of
- ✓ Picture delivery to the appraiser is automated
- ✓ Client's location is displayed for property damages
- ✓ OCR personal document data
- ✓ Take pictures without an appraiser having to be present
- ✓ Surveys on client satisfaction
- ✓ Design is adjustable to corporate standards

WEB-based application - no installation needed from the Client

Email, text message, Viber, Whatsapp integration

Available both as on-premise and cloud option



Advantages

- ✓ Reduced time for request processing and damage payment
- ✓ Reduced costs of engaging an appraiser
- ✓ The client is able to decide when they want to photograph the damages for as long as the link is valid (1-12 or 24hrs)
- ✓ Digitalized process in insurance and ease of access for younger clients through the use of mobile technologies

Localisation

Simple translation to any language

2.0 Version features

- ✓ The ability to personally configure groups and procedures
- ✓ The ability to personally define steps within every procedure
- ✓ The ability to dynamically alter the order of steps included in the procedures
- ✓ The ability to define groups and associate procedures with certain user groups
- ✓ The ability to define the importance of each step and other matters
- ✓ Configurable surveys and survey selection per groups
- ✓ Choose which data will be entered regarding the assessment as well as the client's login information (number of damages, policy number, unique master citizen number...)
- ✓ Configurable design (text, questions, colors, logo, images for steps)
- ✓ OCR data reading from images (for personal document photos, driver's licenses and the like)
- ✓ Sending the link to the client via text message, email and Viber
- ✓ Display all of the client's locations on a map

Security

- ✓ All communications are encrypted via SSL certificates
- ✓ Installation to clients' servers or cloud. Images are transferred to the SFTP server
- ✓ All images are stored directly in the user's internal storage and are not accessible from the public network.
- ✓ The client is not able to upload images from their device
- ✓ Location change protection for property damages

Property



Vehicular damages



eAssessor



eAssessor

ICTS DOO BEOGRAD
Bulevar Zorana Đinđića 71/12
11070 Belgrade, Serbia

office@icts.rs

www.icts.rs

+381 117854 556



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